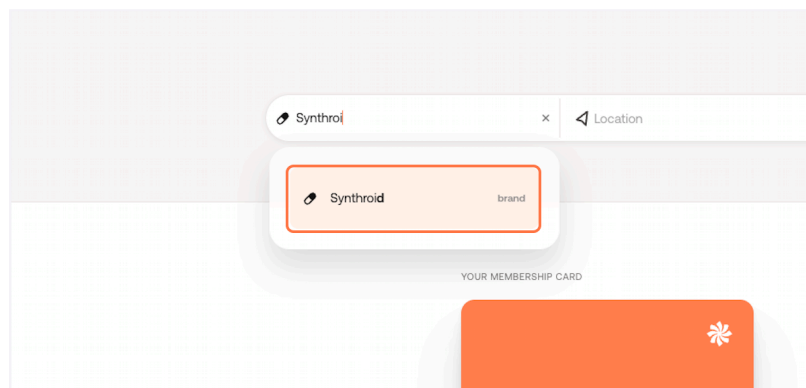


Find My Meds Member Guide

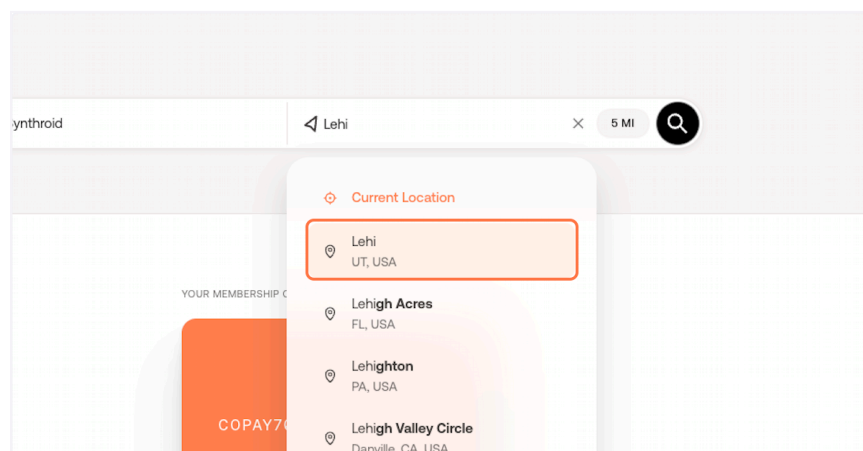
Use the Find My Meds tool in the Member Portal to search for the pharmacy near you with the best price for your medication. To access the Member Portal, navigate to member.mysmithrx.com and Create An Account using the information on your member ID.

To use Find My Meds:

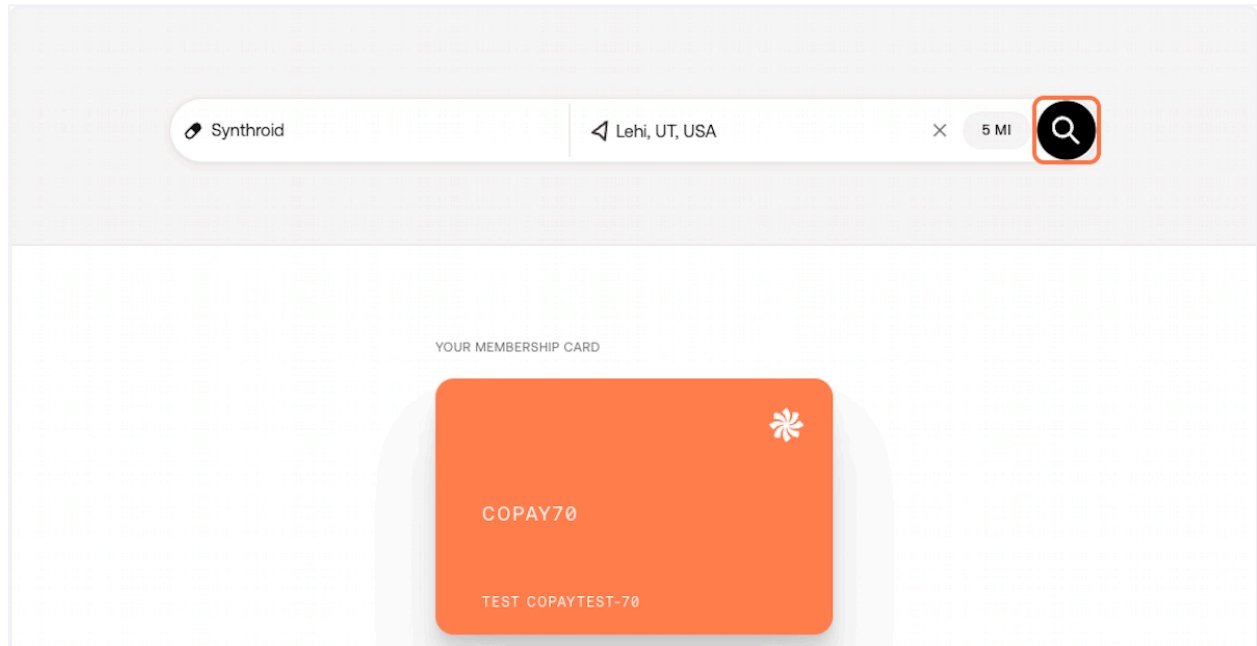
1. Begin typing the name of the medication you want to search for and select the relevant search result.



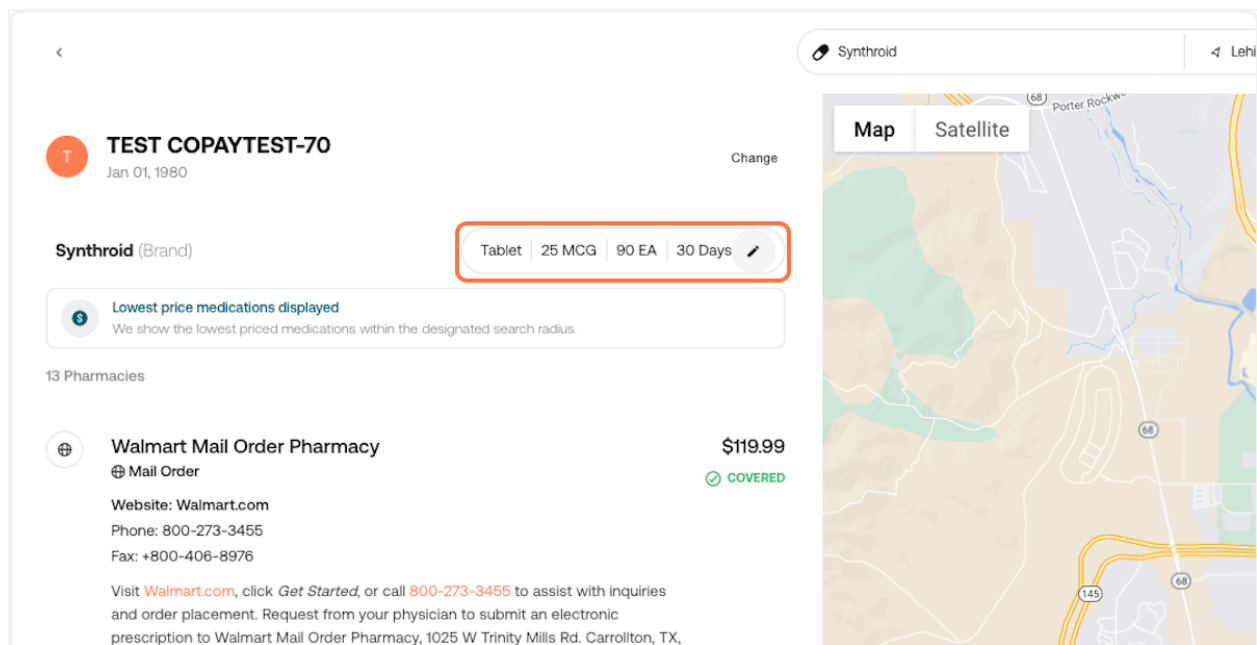
2. Type the location you want to search or select Current Location.



3. Click on the search icon.



4. To edit the form factor, dosing, quantity or supply click on edit pencil.
Note: Enter your exact formulation, dosage, quantity, and supply for the most accurate results and coverage information.



5. [OPTIONAL] Edit your search parameters and click Update Prescription.

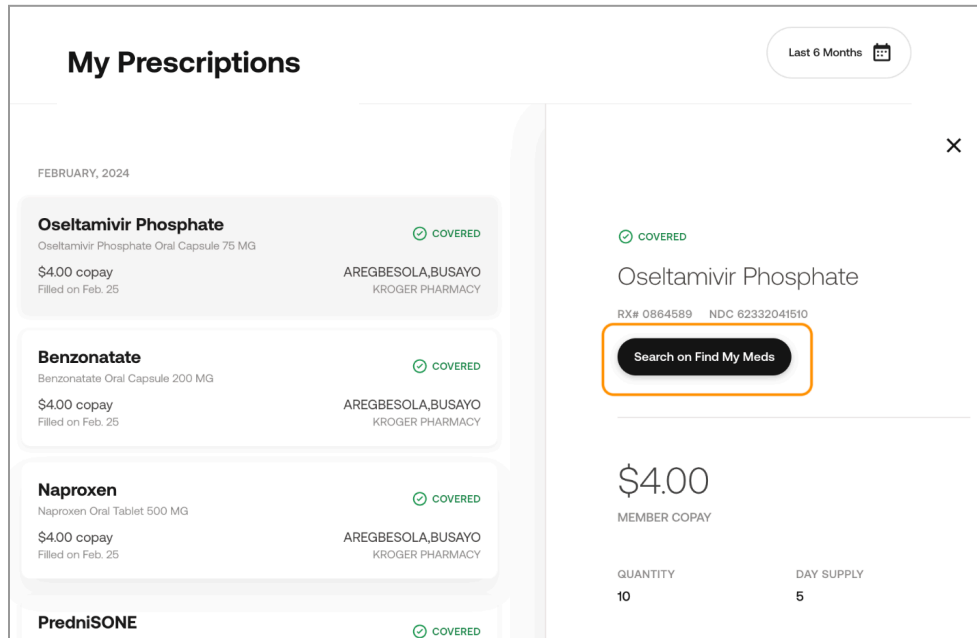
The screenshot shows the SmithRx app interface for searching Synthroid. On the left, a map displays two locations with prices: \$119.99 (COVERED) and \$125.15 (COVERED). The central panel, titled 'Synthroid', contains four dropdown menus: 'Form' (Tablet), 'Dosage' (25 MCG), 'Quantity' (90 EA), and 'Supply' (30 Days). The 'Dosage' dropdown is highlighted with an orange border. At the bottom of this panel is a black button with white text that says 'Update Prescription', which is also highlighted with an orange border. The right side of the screen shows a map of the Lehi, UT area, including landmarks like 'Lehi M 5 STREET HISTORIC DISTRICT' and 'Airport Dr'.

6. Review the results and choose the pharmacy that works best for you. The amount shown is the price you will be charged with your plan benefits applied.

The screenshot displays the search results for Synthroid in the SmithRx app. At the top, the search parameters are 'Synthroid (Brand)', 'Tablet', '88 MCG', '90 EA', and '90 Days'. Below this, a message states 'Lowest price medications displayed' and 'We show the lowest priced medications within the designated search radius.' A list of '13 Pharmacies' is shown. The first result, 'Walmart Mail Order Pharmacy', is highlighted with an orange box. It includes a mail order icon, the pharmacy name, website (Walmart.com), phone (800-273-3455), fax (+800-406-8976), and a detailed instruction on how to place an order. The price is listed as \$120.05, and it is marked as 'COVERED' with a green checkmark. The second result, 'Meridian Meds, Llc', is also shown with a price of \$120.05 and 'COVERED' status. The right side of the screen features a map of the Harvest Hills area, showing roads like 'N Wagonway Rd' and '145'.

Tip: Want to easily search for your existing, specific medication and dosage?

While you're viewing your Prescriptions (under the Prescriptions tab), you also have the option to directly search for that specific medication and dosage. Just click the "Search on Find My Meds" button.



Member Support

If you have an issue and need to contact us, you can connect with a Member Specialist.

Contact

Chat at www.SmithRx.com or in the portal

Phone: 844.454.5201

Email: help@smithrx.com

Hours

8 am-8 pm ET (Monday - Friday)

11 am-4 pm ET (Saturday)